

**BULLOCH TELEPHONE  
COOPERATIVE, INC.**

601 Northside Dr, W  
Statesboro, GA 30458  
912-865-1100  
FAX: 912-865-2500



\$25.00 Due with Application  
(\$10-Membership, \$15-Installation)

**LIFELINE & LINK UP DISCOUNTS  
AVAILABLE TO QUALIFIED  
APPLICANTS**

**COMPLETE AND RETURN WITH FEE**

Listed \_\_\_\_\_ Unlisted \_\_\_\_\_

DIRECTORY NAME \_\_\_\_\_  
Last First Initial

DIRECTORY ADDRESS \_\_\_\_\_  
Physical Address City Zip

BILL ADDRESS IF DIFFERENT \_\_\_\_\_ EXTRA LIST \_\_\_\_\_

House \_\_\_\_\_ Mobile Home \_\_\_\_\_ Own \_\_\_\_\_ Rent \_\_\_\_\_

Apartment \_\_\_\_\_ Business \_\_\_\_\_ If Renting, from whom \_\_\_\_\_

Who had previous service at this location? \_\_\_\_\_  
Name Telephone #

Nearest neighbor to this location? \_\_\_\_\_  
Name Telephone #

Rent Phones (Y) \_\_\_\_\_ (N) \_\_\_\_\_ Need Jacks (Y) \_\_\_\_\_ (N) \_\_\_\_\_ Inside Wire Maintenance (Y) \_\_\_\_\_ (N) \_\_\_\_\_

FEATURES: Voice Mail \_\_\_\_\_ Call Waiting \_\_\_\_\_ Call Forwarding \_\_\_\_\_ Speed Calling (8) \_\_\_\_\_ 3-Way Conf \_\_\_\_\_

Wake-Up \_\_\_\_\_ Do Not Disturb \_\_\_\_\_ Personal Ring \_\_\_\_\_ Repeat Dialing \_\_\_\_\_ Warm Line \_\_\_\_\_ Call Return \_\_\_\_\_

Call Screen \_\_\_\_\_ Caller ID \_\_\_\_\_ Caller ID Deluxe \_\_\_\_\_ Call Waiting Deluxe \_\_\_\_\_ Toll Control with Pin \_\_\_\_\_

DSL: \_\_\_\_\_ User Name: \_\_\_\_\_ Password: \_\_\_\_\_

VIDEO: \_\_\_\_\_ Basic \_\_\_\_\_ Ebasic \_\_\_\_\_ Dbasic \_\_\_\_\_ Settop Box \_\_\_\_\_ DVR Box \_\_\_\_\_ High Definition \_\_\_\_\_

HBO \_\_\_\_\_ Showtime \_\_\_\_\_ Cinemax \_\_\_\_\_ Starz \_\_\_\_\_

Choice of Long Distance Carrier \_\_\_\_\_ No Long Distance \_\_\_\_\_

Previous Telephone Service \_\_\_\_\_

Company Name City State  
Previous # \_\_\_\_\_ Date Disconnected \_\_\_\_\_

My Soc Sec, D.L., or Tax ID # \_\_\_\_\_ Contact Number \_\_\_\_\_

Employer \_\_\_\_\_ Occupation \_\_\_\_\_  
Work, Cell, Neighbor, or Relative

Spouse/Other \_\_\_\_\_ Spouse/Other Social Security Number \_\_\_\_\_

Spouse/Other Employer \_\_\_\_\_ Occupation \_\_\_\_\_

**\*\*\*PLEASE CONTINUE ON BACK\*\*\***

Nearest Relative \_\_\_\_\_ Relation \_\_\_\_\_

Address \_\_\_\_\_ Phone Number \_\_\_\_\_

(APPLICABLE TO THOSE WITH UNLISTED NUMBERS ONLY) IS YOUR BILLING NAME & ADDRESS TO BE RELEASED TO ANYONE FOR ANY PURPOSE? (Y) (N) I UNDERSTAND THIS RESTRICTS MY ABILITY TO CHARGE THIRD NUMBER OR COLLECT CALLS.

**\*\*ALL BILLS ARE DATED THE FIRST DAY OF THE MONTH AND DUE ON THE 10<sup>TH</sup>. YOUR FIRST BILL WILL INCLUDE INSTALLATION CHARGES AND DAYS OF SERVICE PRIOR TO THE FIRST DAY OF THE MONTH.**

**APPLICATION FOR MEMBERSHIP AND GRANT OF EASEMENT  
BULLOCH, GEORGIA**

THE undersigned hereby applied for membership in the BULLOCH TELEPHONE COOPERATIVE, INC a cooperative organization under the laws of the STATE OF GEORGIA, here-in-after called the "Cooperative" upon the following terms and conditions:

THE undersigned will pay to the cooperative a sum of \$10.00, which shall constitute the membership fee.

UPON initiation of telephone service, the undersigned shall pay for such service monthly at rates determined from time to time in accordance with Cooperative by-laws and as prescribed by the controlling regulatory commission.

THE undersigned authorizes Bulloch Telephone Cooperative, Inc. to investigate his/her financial responsibility and credit as necessary.

IN CONSIDERATION of the Cooperative affording telephone service, the undersigned grants to the Cooperative in perpetuity an easement upon the premises and improvements thereon, for the purpose of constructing and installing above and below ground, operating, maintaining, inspecting and repairing telephone lines, wires, cables, equipment apparatus and systems and for the purpose of cutting and trimming trees and shrubs that may interfere with the system. Also, the undersigned will grant access to the equipment within the said improvements at reasonable times for inspection and repair of such equipment.

This \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_\_

Witness \_\_\_\_\_  
Signature \_\_\_\_\_

**OFFICE USE ONLY**

Customer # \_\_\_\_\_ Account # \_\_\_\_\_ Member# \_\_\_\_\_

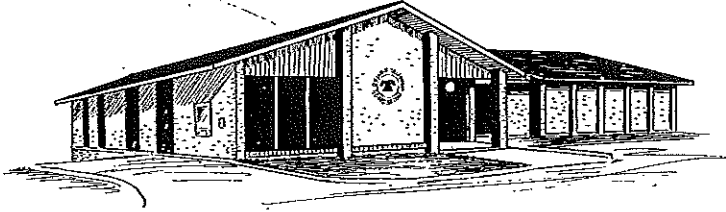
Phone # \_\_\_\_\_

Membership \$ \_\_\_\_\_ Partial Installation Fee \$ \_\_\_\_\_ Deposit \$ \_\_\_\_\_ **TOTAL PAID \$** \_\_\_\_\_

**TO BE COMPLETED UPON INSTALLATION OF SERVICE**

CERTIFICATE NO. \_\_\_\_\_ DATE ISSUED \_\_\_\_\_

DATE INSTALLED \_\_\_\_\_ TELEPHONE NUMBER \_\_\_\_\_



**BULLOCH TELEPHONE COOPERATIVE, INC.**  
601 NORTHSIDE DRIVE WEST / STATESBORO, GEORGIA 30458-5305  
TELEPHONE: 912-865-1100 / FAX: 912-865-2500

Dear Customer:

This letter is a guideline to help you select the long distance provider of your choice. Bulloch Telephone Cooperative has a large number of long distance providers that offer service from our local service area. A list of long distance providers and their telephone numbers is posted at the front counter.

There are two distance calling areas that you must select a long distance provider for. The areas are:

InterLATA - This selection is for out of state calls and for Georgia calls except the Savannah area. All carriers are available.

IntraLATA - This selection is for the Savannah area calling as shown on page 14 of the telephone directory. All carriers are available for this area.

There will be a charge of \$11.50 to change your carrier after your initial selection.

For all long distance providers except AT&T, it is imperative that you contact the long distance provider directly and notify the long distance provider that you have selected them. These long distance providers have not elected to have Bulloch Telephone Cooperative notify them when a customer selects them for service. As a result, the long distance provider may charge you as an "occasional/casual" user. This means that the long distance provider generally will charge you a significantly higher rate and will not bill you directly. The calls will be forwarded to Bulloch Telephone Cooperative for billing.

This notification must also be made whenever you add a new telephone number or if you change your telephone number.

Bulloch Telephone Cooperative provides billing services for AT&T Communications. Therefore, it is not necessary for you to contact this carrier directly. **However, if you wish to subscribe to a discounted calling plan from AT&T, you must contact AT&T directly to request these services.**

Thank you,

Bulloch Telephone Cooperative, Inc.

I agree to indemnify, release and hold harmless the company from any claims or damages resulting from use of BULLOCH NET.

No warranty is made by the company regarding any information, services or products provided through, in connection with, or located on the computer systems of the express access service or other services provided by the company, and the company hereby expressly disclaims any and all warranties, including without limitation: (1) any warranties as to the availability, accuracy, or content of information, product, or services and; (2) any warranties of merchantability or fitness for a particular purpose.

Any liability of the company, including without limitation any liability for damages caused or allegedly caused by any failure of performance, error, omission, interruption, deletion, defect delay in operation or transmission, communication, line failure, theft or destruction of or unauthorized access to, alteration of or use of records, whether for breach of contract, tortious behavior, negligence, or under any other cause of action, shall be strictly limited to the amount paid by or on behalf of the subscriber to the company for the current month.

**\*\*BULLOCH NET HAS A ONE MONTH MINIMUM SUBSCRIPTION PERIOD**

**\*\*DSL & BROADBAND HAS A ONE YEAR CONTRACT TO AVOID THE \$95 INSTALLATION**

Signature	Title (if applicable)	Date
Applicant: _____ SS# _____ Phone # _____		
Contact# _____		
Address: _____		
Street or PO Box	City	State Zip Code
My Computer has Win XP _____ Vista _____ ME _____ 2000 _____ Picked up Dial Up Software Yes _____ No _____		
User Name & Email Address: _____ @bulloch.net (3-12 Characters)		
2 <sup>nd</sup> Choice _____ @bulloch.net		
3 <sup>rd</sup> Choice _____ @bulloch.net		
Password: _____ (6-12 characters)		

You must have 14.4 Baud rate modem. Windows users require a minimum of 16MB Ram. Call-Waiting may cause interruptions while on the Internet. Please contact your Telephone Co. Representative for instructions on temporarily disabling.

OFFICE USE ONLY

Spirit \_\_\_\_\_ Rodopi \_\_\_\_\_ NISC \_\_\_\_\_

Changes to Account:

## **Bulloch Broadband DSL Service**

Broadband /DSL (digital subscriber line) service is provided over a customer's existing fiber optic telephone line. It does not interfere with or limit the usage of a customer's normal telephone service. The DSL is bundled with BullochNet Internet service as a single service offering.

### **Service definition**

Broadband/DSL provides an "always on" Internet connection at speeds of up to 10 Mb down stream and 3 Mb upstream for Fiber based Broadband. The actual speed will vary based on the service ordered and customer provided premise equipment.

This speed relates to the DSL line (from the house to the switching office) and is unrelated to the Internet speed. Bulloch will employ best commercial efforts to provide transmission speeds as defined in the customers selected Broadband/DSL plan. The actual data throughput experienced by you will be variable and will depend on several factors including the data overhead inherent with IP connections, your computer equipment, destination on the Internet, traffic on the Internet, etc. No minimum level of speed is guaranteed. While Bulloch will employ best commercial efforts to maintain service availability, no guarantee is made regarding continuity of the Service, or the ability to log on to the Service.

### **Rates**

The current rate for QuickConnect DSL is **\$49.95** per month for 3.0 MB and is ideal for sharing photos and web surfing. This rate includes the DSL line and Internet service (bandwidth), one E-mail account and the Federal Universal Service Charge. A personal home page is not included in this service.

BullochNet's LightningFast DSL is **\$59.95** per month for 6.0 MB. This service is perfect for downloading movies and online gaming.

Our fastest service offering is Xtreme DSL for **\$69.95** per month for 10.0 MB. Xtreme DSL is so fast it's ridiculous and is the ultimate in DSL service.

Installation is \$50.00 for the DSL line. However, this charge may be discounted if the customer commits to a 6-month contract for the service. If the customer removes before the 6-month expiration of the contract, they will be responsible for the full installation charge.

This installation is for the line and Internet connection only (excluding jack installation). The DSL also requires the computer be on a station (inside) wire separate from all other telephones. Inside wiring will be provided as necessary under existing procedures and charges.

If the customer needs assistance for work on their computer or installing a modem, they should contact a company that specializes in this function. Bulloch will provide telephone support (to a limited extent) but the customer must isolate their trouble to the DSL line before Bulloch will dispatch repair personnel. If Bulloch repair personnel determine that the problem is caused by the customer equipment, a service charge will be applied.

## **Customer Hardware Requirements**

Bulloch's Fiber Optic based Broadband/DSL service requires no modem. Broadband services require a Network Interface Card (NIC) in your computer. This device is also commonly called an Ethernet Card. Most computers purchased during the last few years will be equipped with a card. NIC devices are readily available at office supply and computer stores

It is also recommended that the operating system be Windows XP or later and that the systems have a minimum of 512 Meg of memory and 1 Gig is recommended.

## **Billing**

All charges will be billed to the customer on the Bulloch Telephone bill. These charges will appear as "BullochNet DSL Service".

## **Residential Network Openness Description**

Bulloch Telephone Cooperative ("Bulloch") will adhere to the following guidelines set forth by Congress and the FCC. Bulloch will encourage broadband deployment and maintain network openness and interconnection with respect to the public Internet. Bulloch recognizes that all consumers are entitled to access the lawful Internet content and application of their choice without unfair or discriminatory bandwidth restrictions. Accordingly, Bulloch offers all broadband subscribers open access to the Internet. Bulloch has no traffic shaping equipment in place and does not discriminate against nor preclude any legal use of services or legal access to content or to any application.

Our network equipment is based on standard IP and Ethernet technology. Customers may connect to and use any lawful devices that do not harm the network. Interconnection with the public Internet and alternative service providers will be through IP/Ethernet ports on the proposed network. Each service provider will be assigned its own unique Ethernet VLAN for controlling and managing its traffic through the network. The network equipment provides a standards-based mechanism for controlling priority and Quality of Service for traffic in the network. All VLANs from all service providers, including the applicant, carrying the same type of service traffic (for example: best effort Internet access) will receive identical, non-discriminating priority and handling through the network.

General network management practices may include multiple net screen analyzers and packet sniffers. All network interfaces are monitored for traffic anomalies, errors, and bandwidth usage. All inbound e-mail to Bulloch addresses are filtered for virus and spam detection. All interconnection, non-discrimination, network management and openness practices and policies already in place meet or exceed FCC guidelines.